

# Frequently Asked Questions

## Canterbury Hospital Redevelopment

August 2025

## Project overview

### What is the Canterbury Hospital Redevelopment?

The NSW Government is investing \$350 million in the Canterbury Hospital Redevelopment to expand the facilities and deliver upgrades to existing infrastructure.

The Canterbury Hospital Redevelopment will be the biggest upgrade to Canterbury Hospital in more than 26 years, providing patients and staff with access to the latest facilities.

### Who is delivering the project?

The project is being delivered by Health Infrastructure, in partnership with Sydney Local Health District and the lead design including:

- Project Manager: Johnstaff Projects
- Architect: Studio STH
- Cost Manager: Slattery Australia

### What will be included in the Canterbury Hospital Redevelopment?

In response to the Clinical Services Plan, the redevelopment will deliver new and increased health services and facilities, including:

- a new expanded and enhanced Intensive Care Unit
- new purpose-built adult in-patient accommodation
- expanded and enhanced Emergency Department
- additional surgical theatres
- expanded and enhanced antenatal facilities
- additional ambulatory and outpatient care capacity
- new and enhanced facilities to support clinical education, workforce training, and research
- new Diagnostic Services Unit to support early detection, diagnosis and medical condition management
- enhancements to hospital support services, including pathology and pharmacy
- improved accessibility to the campus, including internal access, outdoor areas, landscaping and wayfinding.

## Schematic design

### Where is the project up to?

Delivering the Canterbury Hospital Redevelopment involves three key stages: planning, design, and delivery.

Following the release of the master plan in February 2025, the project team began the design process, which includes concept design, schematic design, and detailed design.

The concept design phase was finalised in June 2025, which worked through the overall design layout. You can review the [Concept Design Outcomes Report](#) on the project website to see what we heard and how feedback helped shape the design.

The project is now in the schematic design phase, which has a department focus and starts to develop more detailed layouts of the rooms and spaces.

### What is the schematic design?

The schematic design is the second stage of the design process. This phase focuses on individual departments and looks at how rooms and services will connect and function within a specific area, such as an intensive care unit or women and babies services.

During this phase of design, the redevelopment team will work closely with Sydney Local Health District staff and key stakeholders.

### What informs the schematic design of a hospital project?

Designing a hospital is guided by a combination of experience gathered across Health Infrastructure projects, operational and design input from the Local Health District, and the Australasian Health Facility Guidelines (AusHFG).

The AusHFG sets out detailed information including planning, design and operational principles for health services, benchmarked spatial allocations and standard layouts for common rooms and spaces across Healthcare projects.

---

Developed in consultation with health professionals, planners, designers, and government agencies, the guidelines aim to ensure healthcare environments are safe, functional, and patient-centred while meeting regulatory requirements and supporting efficient service delivery.

## What consultation will inform the schematic design?

Schematic design consultation will be staff-focused, allowing the design to be directly informed by the people delivering the services.

During this phase, the integrated project team works with hospital management and staff, taking on board feedback to ensure the design responds to the needs of internal and external stakeholders.

Feedback will be gathered through a range of Design Engagement Sessions (DES) and online engagement with hospital staff and management.

## What is a Design Engagement Session (DES)?

A DES is a collaborative forum that brings together key stakeholders from each department addressed in the hospital redevelopment.

These sessions are a key part of the design process, allowing departmental input into how spaces can best support clinical and non-clinical needs and deliver the best outcomes for patients.

## How do staff and clinicians get involved if they are not a member of the DESs?

All staff will be invited to view the plans and provide feedback via the 'Have Your Say' (HYS) online platform. This HYS consultation, specifically designed for schematic design, will allow staff to follow progress, while providing feedback through a clinical and department specific lens.

## How will feedback be incorporated into the design?

Senior staff and hospital leadership will review staff feedback and work with the project team to incorporate it where appropriate. This ongoing process helps ensure that plans align with operational needs, departmental flows and the strategic goals of the hospital.

## Next steps

### What are the next steps in the project?

Following schematic design, the team will focus on the planning approval for the early works and progress to detailed design. Detailed design is the third and final stage of the design process and involves finalising the layout of each room.

## What is the planning approval process?

The project will be delivered under a two-part planning approval process; one for early works and one for main works. Each planning approval requires a Review of Environmental Factors (REF) submission which will go on public exhibition for 28 days, allowing the community to review and provide feedback.

The project's early works planning application is anticipated to be submitted in late 2025. The process will be supported by a range of public consultation and pop-up sessions, providing opportunities to engage with the project team and ask questions.

The application for the project's main works is expected to be submitted in 2026.

## When is construction expected to start?

Enabling works are anticipated to start from late 2025, which involves preparing the site for construction. Early works and main works construction will begin once planning approvals have been received.

The full construction programme will be confirmed as planning progresses and a building contractor is appointed.

## When will the community and key stakeholder be consulted next?

The community and key stakeholders will continue to be involved throughout the project. We will share upcoming consultation opportunities and keep the community informed through regular project updates and the project website.

Feedback can be provided through the 'Have Your Say' online platform, by attending in-person consultation sessions, or by connecting the project team directly.

[www.haveyoursay.nsw.gov.au/Canterbury-Hospital-Redevelopment](https://www.haveyoursay.nsw.gov.au/Canterbury-Hospital-Redevelopment)

Subscribe to our project updates at: [greenarrow.health.nsw.gov.au/ga/front/forms/160/subscriptions/new/](https://greenarrow.health.nsw.gov.au/ga/front/forms/160/subscriptions/new/)

## Is project information available in other languages?

Yes. The Canterbury Hospital Redevelopment team is committed to making project information accessible to our diverse community. Key project information is translated into the top five non-English languages spoken in the Canterbury Hospital catchment area, and the team will continue to translate important material as needed.

Our project websites can be translated into a wide range of languages. For instructions, refer to [our website translation flyer](#).

## Where can I find translated information?

You can access translated information through the Multicultural Hub on the Canterbury Hospital Redevelopment 'Have Your Say' platform. The website and engagement platform can also be easily translated into many other languages using the built-in translation feature.

Translated information is also available in printed copies at Canterbury Hospital. Visit the Multicultural Hub at [www.haveyoursay.nsw.gov.au/canterbury-hospital-redevelopment/translate](http://www.haveyoursay.nsw.gov.au/canterbury-hospital-redevelopment/translate)

## Are there any other hospital redevelopments in the area?

The NSW Government has committed \$2 billion to redevelop the Bankstown Hospital on a new site. The new hospital will be built on Chapel Road in Bankstown city centre, and will help meet the healthcare needs of the fast-growing and diverse community.

Learn more about the New Bankstown Hospital at [nsw.gov.au/newbankstownhospital](http://nsw.gov.au/newbankstownhospital)

## Contact us

### How can I contact the project team?

To get in touch with the project team via email [CanterburyHospitalRedev@health.nsw.gov.au](mailto:CanterburyHospitalRedev@health.nsw.gov.au) or phone (02) 9978 5959.

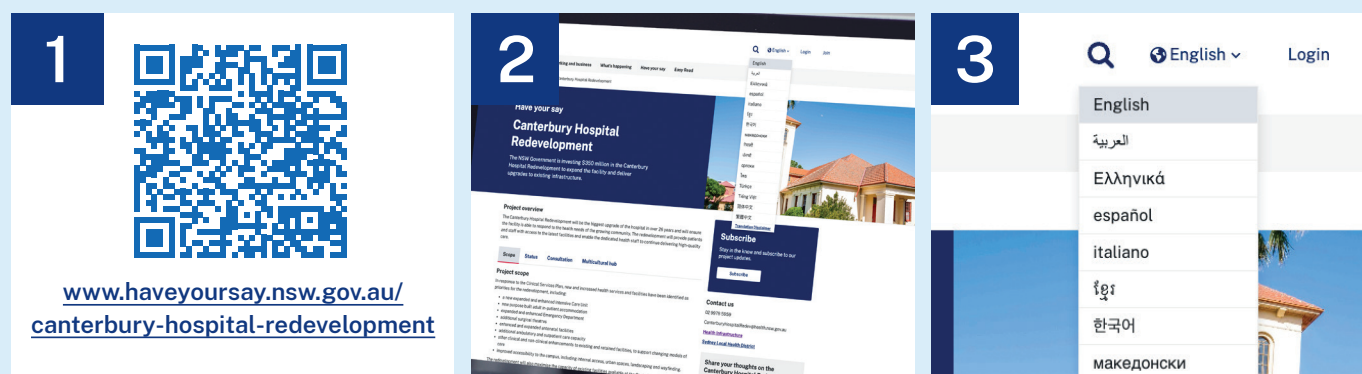
### How do I subscribe to regular project updates?

Subscribe to our project updates at: [greenarrow.health.nsw.gov.au/ga/front/forms/160/subscriptions/new/](http://greenarrow.health.nsw.gov.au/ga/front/forms/160/subscriptions/new/)

## Translated information

The Canterbury Hospital Redevelopment 'Have Your Say' platform features a dedicated Multicultural Hub, where key project information is available in multiple languages. Printed copies of translated project information are also available at Canterbury Hospital.

The full project website and engagement platform can also be easily translated into many other languages via the language button, in the top right hand corner of each website.



For an interpreter, call **131 450** and ask them to call **02 9978 5959**

## For more information

T: 02 9978 5959

E: [CanterburyHospitalRedev@health.nsw.gov.au](mailto:CanterburyHospitalRedev@health.nsw.gov.au)

W: [nsw.gov.au/canterbury-hospital-redevelopment](http://nsw.gov.au/canterbury-hospital-redevelopment)